

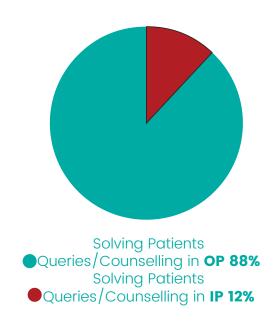
HIGHLIGHTS

Reporting on a program that is on track and appreciated by stakeholders is always a pleasure; The Ekam Telangana team is proud and happy with how the initiative of starting a **Help Desk** is stabilizing and gaining visibility.

- The **May I Help Desk** is open from 9:00 AM to 4:00 PM in OP and IP blocks at Hospital.
 - It solves around 200 Patients Queries per day on an average.
 - It gives counseling to an average of 35 patients per day.
 - In September 2018,a total of **6904 Patients Queries** were addressed at the OP block.
 - 914 Patients were councelled at the IP block during this time.
 - This month, a meeting was conducted with the Commissioner, **Health and Family Welfare**, Dr. YogithaRana.

SEPTEMBER 2018 DATA

Days Worked **23**Solving Patients Queries/Counselling in **OP 6904**Solving Patients Queries/Counselling in **IP 914**



HEALTH AND FAMILY WELFARE

We had meeting with Dr. Yogitha Rana, Commissioner, Health and Family Welfare regarding—

 Ekam project collaborations on SNCU's trainings,
 Change Management course for health supervisors, and
 Milk bank setup at two districts.

PROJECT SNAPSHOTS

Solving Patients Queries/Counselling at OP Block





Counselling to patients at IP wards





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THANK YOU